



Chiselle Vega, CSPO®

PROJECT MANAGEMENT SPECIALIST

PERSONAL PROFILE

Tech-savvy, results-oriented Project Manager with over 10 years of hands-on project management experience primarily in the technology sector. Successfully launched, directed, and drove complex process change for medium to large-scale projects primarily using Agile methodology. Projects and implementations have included websites, SaaS development, and building/restructuring sales operations for \$50M to multi-billion dollar organizations. Industries have ranged from technology, media, education, medical, dental, and manufacturing.

WORK EXPERIENCE

Software Platform Project Manager

OneClick Technology, LLC | Mar - Nov 2022

- Managed technical projects for the organization including website builders, API, CRM, and ERP products
- Responsible for developing a recruiting and onboarding program for technical talent

Sabbatical

Personal/Family | Mar 2020 - Feb 2022

- Became CSPO® certified
- Completed courses for PMP® requirements

Sr. SPE Implementation Consultant

Ballistix | June 2014 - Feb 2020

- Responsible for recruiting, training, coaching, supervising, designing and integrating CRM/ERP, marketing and reporting
- Designed technical components CRM, ERP, automated marketing, and reporting tools (sales and customer management, reporting, workflows)
- Worked with cross-functional teams (development, design, operations, sales, and HR)
- Projects were implementation and change management related

Project Manager

CV Consulting | Nov 2012 - Oct 2014

- Led various technical projects from inception to completion
- Worked through a ticketing system to prioritize deliverables

Software Development Project Manager

Fordela | July 2011 - Nov 2012

- Develop project scope, mitigate priorities, and maintained feedback loop

EDUCATIONAL HISTORY

- B.S. Management University of Phoenix, 2013
- CSPO® Scrum Alliance, 2022
- PMP® Project Management Institute, (in progress - exam scheduled)

MY EXPERTISE

- Getting things done
- SDLC - Agile - Scrum, Kanban, and XP
- Leading cross-functional teams
- Strong interpersonal, analytical, problem-solving, negotiating, influencing, facilitation, organizational, prioritization, decision-making, and conflict-resolution skills
- Traffic/resource management
- Cost-benefit and budget analysis
- Identifying gaps; creating efficient processes and workflows
- Customer facing soft skills

TOOLS

- Google, Atlassian, Microsoft Suite
- Asana, Trello, Basecamp, ClickUp, Podio, and MS Project
- Salesforce, VTiger (Sugar), Zoho
- NetSuite, Microsoft Dynamic, Infor, Sage

CONTACT INFORMATION

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REFERENCES

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